Dr. Know

ONC Health IT

Certification Details

December 23, 2024

Dr. Know, LLC

ONC Disclaimer

This Health IT Module is compliant with the ONC Certification Criteria for Health IT and has been certified by an ONC-ACB in accordance with the applicable certification criteria adopted by the Secretary of Health & Human Services. This certification does not represent an endorsement by the U.S. Department of Health and Human Services.

Developer Organization Name: Dr. Know, LLC

Product Name & Version: Dr. Know, Version 2.0

Certification Date: 12/23/2024

Certification Number: 15.04.04.3212.DRKN.02.00.0.241223

Certified Criteria

- 170.315 (b)(10): Electronic Health Information Export
- 170.315 (d)(1): Authentication, Access Control, Authorization
- 170.315 (d)(2): Auditable Events and Tamper-Resistance
- 170.315 (d)(3): Audit Report(s)
- 170.315 (d)(5): Automatic Access Time-out
- 170.315 (d)(7): End-User Device Encryption
- 170.315 (d)(12): Encrypt Authentication Credentials
- 170.315 (d)(13): Multi-Factor Authentication
- 170.315 (g)(4): Quality Management System
- 170.315 (g)(5): Accessibility-Centered Design

Additional Software

No additional software is used to meet these certification criteria.

Costs & Fees

Capability	Description	Costs or Fees
b.10 d.1 d.2 d.3 d.5 d.7 d.12 d.13 g.4 g.5	Dr. Know offers Unified Structured Reporting (SR), Electronic Health Record (EHR), Practice Management (PM), and healthcare research solutions. Unified Structured Reporting (SR) and clinical content is curated by industry experts. A unified and streamlined experience helps enhance physician productivity, reduce burnout, improve patient outcomes, and consolidate vendor licenses. Captured data is leveraged by monitoring desired patterns in the data to identify (in realtime) new opportunities for both business and patient outcomes. Electronic Health Record (EHR) capabilities include patient demographics, histories, vital signs, lab results, medications, allergies, problem lists, document management, scheduling, billing assistance, fax management, team communications, and more. Practice Management (PM) capabilities allow organizations to track and optimize clinical workflows. Advanced reporting, audit, and investigation capabilities are supported. Research highlights include 50+ major publications, 12k+ citations from 4k+ authors, and major textbox chapter contributions.	At present, utilizing ONC features incurs no additional charges or fees beyond Dr. Know's normal subscription fees and/or contracts.

Real World Testing Plan

Under the ONC Health IT Certification Program (Certification Program), Health IT developers are required to conduct Real Word Testing of their certified Health IT (45 CFR 170.405). The Office of the National Coordinator for Health Information Technology (ONC) issues Real World Testing resources to clarify Health IT developers' responsibilities for conducting Real Word Testing, to identify the topics and specific elements of Real World Testing that ONC considers a priority, and to assist Health IT developers in developing their Real World Testing plans.

Dr. Know, LLC is committed to meeting and exceeding the requirements set by the ONC program rules. Beginning in 2025, Real World Testing will occur annually.

Dr. Know maintains internal documentation as well as video demonstrations of supported certification criteria and testing scenarios. These resources are made available to the ONC-ACB, upon request, when needed for review, in accordance with the Certification Program.

Security

Encryption of Authentication Credentials

Credentials consist of confidential information employed for system access, stored in either encrypted or hashed forms, contingent on the use case and utilizing industry-standard algorithms. Examples include passwords and cryptographic secrets utilized for establishing trust between systems.

Multi-Factor Authentication

Dr. Know products utilize Multi-Factor Authentication (MFA). In addition to a user's password (something they know), one-time passcodes (OTP) are sent to the user's device (i.e. mobile device), serving as an integrated second authentication factor (something they have).

Electronic Health Information (EHI) Export

Dr. Know supports both single-patient and patient population exports.

Learn more about each scenario via our online documentation at:

Single Patient Export

Patient Population Export